

Automate to Accelerate: A Multibrand Restaurant Company Fires up Hiring Process by 30%

When a global restaurant chain needed help with a complex Workday integration for faster talent acquisition, Qualitest was quick to deliver.



Challenges

Integrate Workday HCM with outbound apps, including Oracle Cloud.

Validate, transmit, and integrate HR data with 100+ internal apps.



Solutions

Automate testing using Tricentis TOSCA.

Leverage Qualitest library of unit and integration test cases to create automated scripts and data-driven tests.



Results

30% faster talent acquisition process.

Automated 400+ business processes and supported 100+ inbound/outbound data integrations.



Client overview

Our Client is a global restaurant chain whose multiple brands are everyday names and popular eating spots for millions of consumers. In the US, the Client employs a workforce of more than 125,000 employees at locations in all 50 states.

Complex integrations with a simple goal: Faster hiring

Our Client was implementing Workday HCM (Human Capital Management) with a main focus on ensuring simplified, streamlined modules related to recruitment, onboarding, core HR activities, organization hierarchy, and performance.

They needed a partner to help integrate their Workday with Oracle Cloud and other outbound applications, as well as validate and transmit HR transaction data to 100+ internal apps supporting various subsidiaries around the United States.

Execution of this challenging task required deep expertise in Workday, automation, and a working understanding of the Client's business processes, calculated database fields, reports, and other related factors. With numerous successful Workday projects to our credit, Qualitest was well-prepared to take on the challenge.

Right team, right tool, right results

Qualitest deployed an experienced Workday team, who analyzed the integrations and recommended test automation as a solution. After considering a number of test automation tools, the team selected Tricentis Tosca as the best one for the task.

Leveraging the extensive Qualitest library of unit and integration test cases, our engineers created more than 400 automated tests, which they also used for upgrade and regression testing. In addition, they created several variations and data-driven tests to support Client business requirements and state localization regulations and guidelines.

“ Our Client was able to achieve a significantly faster talent acquisition process, saving costs and time. ”



Key benefits

Through the smooth integration of Workday Human Capital Management with Oracle Cloud and other outbound apps, as well as upgrades in internal apps and business processes, our Client was able to achieve a significantly faster talent acquisition process, saving costs and time. The work also resulted in improved user experience for candidates and current employees alike.

Specific outcomes included:

- Automated testing/QA of **400+ business processes**
- Data validation and extended support for **100+ internal apps**
- **30%** faster talent acquisition processes

“**Qualitest deployed an experienced Workday team, who analyzed the integrations and recommended test automation as a solution.**”

QUALITEST™

Connect with Us

www.qualitestgroup.com

- <https://www.linkedin.com/company/qualitest>
- <https://www.instagram.com/lifeatqualitest>
- <https://twitter.com/Qualitest>
- <https://www.facebook.com/Qualitestgroup>
- <https://www.youtube.com/user/qualitestgroup>

